

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 2654833   |
| <b>Application Number:</b>                  | 09823590  |
| <b>International Application Number:</b>    |   |
| <b>Confirmation Number:</b>                 | 6841  |
| <b>Title of Invention:</b>                  | System and method for multi-channel communication queuing |
| <b>First Named Inventor/Applicant Name:</b> | Anil K. Annadata  |
| <b>Customer Number:</b>                     | 60975   |
| <b>Filer:</b>                               | Eric A. Stephenson/Toni Stanley                           |
| <b>Filer Authorized By:</b>                 | Eric A. Stephenson  |
| <b>Attorney Docket Number:</b>              | SBL0001US   |
| <b>Receipt Date:</b>                        | 31-DEC-2007   |
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| <b>Time Stamp:</b>                          | 12:00:56  |
| <b>Application Type:</b>                    | Utility under 35 USC 111(a)                               |

### Payment information:

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| Submitted with Payment | no |
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### File Listing:

| Document Number | Document Description  | File Name          | File Size(Bytes) /Message Digest                   | Multi Part /.zip | Pages (if appl.) |
|-----------------|-----------------------|--------------------|--|------------------|------------------|
| 1               | Amendment After Final | SBL0001US_RFOA.pdf | 275013<br>220ebfb3eb4c4b4d874e352085e2303750e81e56 | no               | 8                |

**Warnings:**

**Information:**

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.